

# Potential Actions to Advance Well-being in Assisted Living



## CLEAR COMMUNICATION

The varied range of assisted living communities and their services requires that each community provide clear and transparent information about their scope of services to allow consumers to make informed choices.

### Potential Actions:

- Endorse standardized reporting of services and related costs, separate from housing fees
- Encourage consumer education using common definitions with relevant details

Assisted living is the largest provider of residential long-term care in the nation, including for residents with dementia and health care needs.

### Potential Actions:

- Inform and promote state and federal policy and regulations that encourage quality improvement
- Support efforts to implement and evaluate recommended practices and promising programs



## QUALITY IMPROVEMENT

Quality care in assisted living requires a sufficient, well-trained workforce, but there are acute challenges to workforce recruitment and retention.

### Potential Actions:

- Provide guidance to states on workforce training, supervision, compensation, and staffing standards, and also family involvement in care
- Adopt supportive immigration policies to build the pipeline of new workers into assisted living and other long-term care settings



## SUSTAINABLE WORKFORCE

Assisted living is primarily private pay, and even when Medicaid is available, it is insufficient; as a result, access is limited and there is a "forgotten middle" market.

### Potential Actions:

- Encourage state expansion of Medicaid coverage and recognition of a range of housing and service options
- Support efforts offering owners and operators tax incentives and public subsidies to expand access



## ACCESS AND AFFORDABILITY